

ABSTRACT

Information is stored about policies or programs of an enterprise that are to be implemented by a manager of the enterprise, the policies or programs being associated with events in the operation of the enterprise. A portion of the information--that has been selected based on a current context in which the manager is working--is delivered for display to the manager on a user interface. A user is enabled to author content about the policies or programs. The authored content is stored in a manner that enables delivery of the content for display to a manager on a user interface. A choice of which content will be delivered is based on a current context in which the manager is working. Information is accumulated about usage by a manager of an enterprise of information about the policies or programs, and the usage information is made available to a compliance employee of the enterprise for analysis. The content includes original nouns or other words or phrases or descriptions that are used repeatedly and consistently, for example, to describe classes of people associated with the enterprise. The user is enabled to define substitute nouns to replace automatically all of the original nouns in all of the content for different events that is distributed to the manager through a user interface. The manager is enabled to confirm electronically that he has read the displayed information. The electronic confirmation is delivered to the compliance employee.